



Protecting the Complete PSAP: Beyond Just 911 Systems

Comprehensive Cybersecurity Services for PSAP Protection

Public Safety Answering Points (PSAPs) play a crucial role in emergency response, answering calls and sending first responders. Cyber threats can disrupt these operations, delay help, and expose sensitive data. As your cybersecurity partner, we work alongside you to protect your entire PSAP—not just the 911 system—ensuring seamless operations, regulatory compliance, and public trust.

How We Support and Safeguard Your PSAP

- 24/7 Monitoring Detection & Response | Security Operations Center (SOC)
- Incident Response Planning | Incident Response (IR) Consulting
- Penetration Testing
- Risk & Vulnerability Assessments
- Security Awareness Training
- Cybersecurity Readiness Drills (TTX)



45+
Years of 911
innovation and
expertise.

6000+
Connections to
PSAPs across
North America

410M+
911 requests
/year

Why is Cybersecurity Critical for PSAPs?

- **Ensures Uninterrupted Emergency Services:**
Keeps your communication systems secure and operational
- **Protects Sensitive Information:** Strengthens the security of caller data and operational records
- **Minimizes Financial & Reputational Risks:**
Prevents costly disruptions and legal concerns
- **Enhances Cyber Resilience:**
Equips your PSAP with 24/7 readiness against evolving threats
- **Supports Regulatory Compliance:** Assists in meeting cybersecurity requirements and building public trust
- **Accelerates Recovery:**
Reduces downtime and improves response efficiency following security incidents

Why Choose Intrado?

Cyber threats evolve constantly, and we're here to help you stay ahead. By working together, we can ensure your cybersecurity strategy keeps your emergency services safe and efficient.

- **Proven Expertise:**
Years of experience in supporting public safety organizations.
- **Tailored Solutions:**
Services designed to meet the unique needs of PSAPs and critical infrastructure.
- **Holistic Approach:**
From monitoring to training, we provide end-to-end cybersecurity solutions.

About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful.

For more information, visit intrado.com.

