



## Emergency Response Link *We Know Your Jurisdictions*

Having access to accurate contact information for alarm notifications to the police, fire, medical, PERS and PSAP—all in real time—is key to delivering best-in-class alarm monitoring service. The wrong data can delay response times, putting your subscribers at risk. Inaccurate or missing AHJ contact information jeopardizes the prioritization of call routing and creates inefficiencies within your monitoring center.

Emergency Response Link (ERL) from Intrado uses location intelligence to link your subscriber's address to the appropriate AHJ. Our fully managed, automated system built from high-quality spatial and tabular data is thoroughly audited and verified so that you can dispatch every alarm to the appropriate AHJ with speed and confidence.

This fully managed and automated system instantly delivers verified and highly-accurate telephone numbers, allowing you to streamline workflows so that every alarm call is routed to the appropriate AHJ agency quickly and accurately.

### Benefits

- Improves monitoring center productivity and ROI
- Increases customer retention
- Accelerates alarm and dispatch response times
- Eliminates cost of in-house solutions
- Creates positive AHJ relationships
- Prevents negative publicity and word-of-mouth

### Features

- Fire, police, medical, 24/7 and PERS telephone numbers, plus AHJ name, agency ID, city and state and AHJ-specific instructions
- Highly accurate, audited and verified AHJ data derived from spatial and tabular inputs
- Monitoring software integrations
- Web GUI for submission of single address or x/y coordinates
- SOAP application programming interface (API) for development
- Batch processing for large subscriber files

Intrado is trusted by public carriers, alarm companies, and enterprises to connect their subscribers and users to emergency services.

- Deep understanding of public safety and alarm industries.
- The largest nationwide E911 footprint.

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## 45+

Over 45 years of 911 innovation and leadership

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## 21K+

Unique jurisdictional boundaries mapped

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## 23K+

Unique AHJ telephone numbers tracked

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