Safety Suite for Hospitality

Intrado has leveraged over 40 years of 911 innovation and expertise to design the most advanced set of safety solutions available for hospitality. Intrado Safety Suite addresses emergencies from every angle with an end-to-end safety management platform, making safety management easier, crisis communications more effective, and emergency dispatch faster and more accurate.

Protecting "Lone Workers" & Guests

Intrado Safety Suite is an end-to-end incident management solution designed for staff and security teams to prepare for, respond to, mitigate and recover from events with a comprehensive set of tools built for keeping guests and staff safe.

- Unified "hub" via web-based GUI to manage disparate on- and off-premises devices and systems – ranging from IP to analog systems.

- Multiple trigger options via Wearable Panic Buttons, web-based cloud app, feature-rich mobile app, IP phones, contact closures, and more to empower personnel with the ability to quickly activate alerts, lockdown a building, or silently notify 911 dispatchers.

- Customizable notifications to address a variety of incidents including active shooter, emergency weather, suspicious activity, medical events, and more.

- Real-time staff finder and drill management.

- Store and share floor plans, SOPs and ERP checklists.

- One and two-way chat with the ability to add images and videos.

- Critical event information delivered direct to 911 emergency dispatchers through the ALI stream.

Intrado Safety Suite is comprised of best-in-class solutions that bring unrivaled protection when used in concert with each other.

Intrado solutions are backed by an unmatched position in the 911 ecosystem, ensuring emergency requests for assistance reach the right first responders quickly with accurate location and incident details.
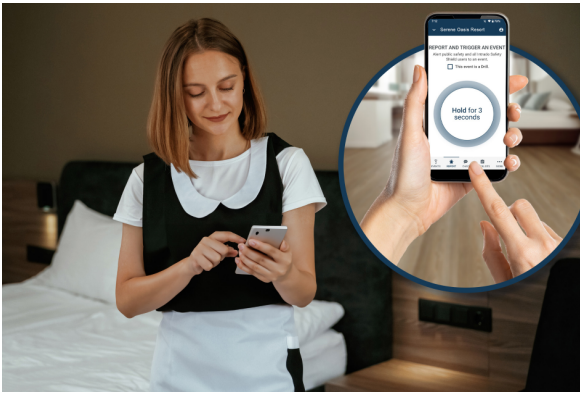
40+
Years of 911 innovation and expertise

6000+
Connections to PSAPs across North America

410M+
911 requests for assistance delivered a year

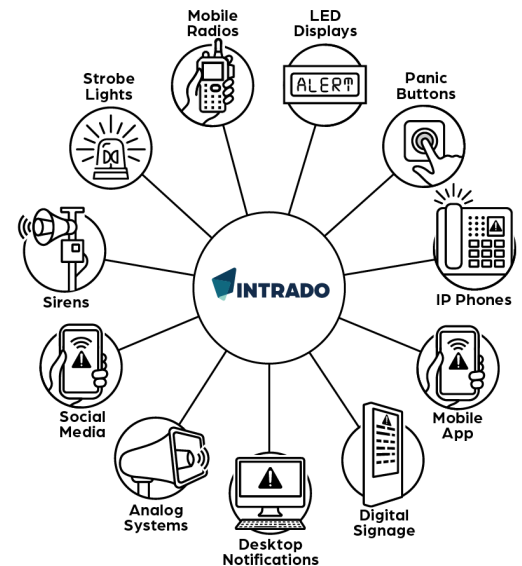intrado.com

Panic Buttons in Many Form Factors

You never know where employees may be when an emergency strikes, which is why it's important to have multiple ways for authorized users to trigger an event and request help. Safety Suite offers a variety of panic buttons – including physical / wearable, mobile app, and desktop options – giving peace of mind knowing that staff are covered, regardless of where they are located. Employee Safety Devices such as Intrado's Wearable Panic Button and Mobile app panic button make it simple to call for help and keeps your organization in compliance with evolving safety regulations. Our solutions are ideal for solo "lone" workers like housekeeping staff, shuttle drivers, valets, and guest receptionists. With (silent) panic buttons, users save valuable time by automatically transmitting critical data – including location, incident details, floor plans and more - to staff, security, and 911 dispatchers.

- Mobile App – Customizable silent panic button options make it a fast way to request assistance.
- Cloud App Browser Interface – Authorized personnel can simply log in and activate a notification using customizable buttons within the cloud app.
- Wearable Panic Button – Dual redundancy via WiFi & Cellular/LTE and BLE to ensure staff can request assistance wherever they may be located on or off property grounds.
- Desktop Application – Great for stationary users like concierge desk or office/admin workers using PC or Macs.
- Mounted panic buttons – Integrate IP & analog panic buttons (under the concierge desk, wall-mounted, etc) with Safety Suite for a comprehensive incident management solution.

Unified IP-based Alerts, Paging & Notifications

- Leverage existing IP devices like phones, speakers, and desktops for drills, announcements, paging and notifications across property buildings.
- Alert stationary employees using PC & Macs with desktop "takeover" emergency alerts.
- Address severe weather, hazardous conditions, or other emergency scenarios.
- Alert visual display boards, TV monitors, strobe lights, and PA systems to help staff and guests visually understand emergency broadcasts.
- Integrate with fire alarm panels and security systems for added safety and security.

About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful. For more information, visit www.intrado.com.

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